

YOUR BENEFITS GUIDE

EXPRESS SCRIPTS HOME DELIVERY PROGRAM

4. Express Scripts Home Delivery Program

You can reduce your prescription drug expense by utilizing the home delivery program through Express Scripts. Roughly 30% of the prescriptions dispensed to Electric Boat retirees and spouses are filled through the home delivery program. Retirees and spouses enjoy cost savings by ordering medications through the home delivery program.

In addition to the cost savings benefit of using the home delivery program, you will also enjoy the convenience of having your prescription medications delivered directly to your home, saving you time and trips to the retail pharmacy.

Getting started in the Express Scripts home delivery program

You can use the Express Scripts home delivery pharmacy service, to fill prescriptions for most drugs. Home delivery is most appropriate for drugs that you take on a regular basis for a chronic or long-term medical condition. Usually, a home delivery pharmacy order from Express Scripts Pharmacy will get to you within 10 days. Some drugs that cannot be purchased through the home delivery service include medications with limited distribution and compound medications. It's also more appropriate to use a network retail pharmacy for drugs used for a short period of time (one month or less) and drugs needed immediately for the treatment of a severe medical condition.

If you require specialty medications to treat complex conditions, such as cancer, hepatitis C, hemophilia and multiple sclerosis, and want to use home delivery, consider asking your prescriber to send those prescriptions directly to Accredo, the Express Scripts specialty pharmacy. For more information, please have your prescriber visit www.accredo.com for referral forms, contact information by therapy and e-prescribing instructions.

To fill a prescription through Express Scripts® Pharmacy by mail:

1. Ask your doctor to write a new prescription for up to a 90-day supply of medication, plus refills (as appropriate).
2. Complete a home delivery order form. Choose a convenient payment method. You may pay by check, money order, major credit or debit card, MasterPass, or PayPal. If you prefer to pay by credit or debit card, you may also want to join the Express Scripts automatic payment program by simply keeping your credit or debit card information on file with us.
3. Mail the new prescription(s), along with a completed home delivery order form and the appropriate payment.
4. To obtain home delivery forms, or if you have questions, please call Beacon Retiree Benefits Group at 1.888.484.0414 or you may call Express Scripts Customer Service. You can also access home delivery order forms online at express-scripts.com.

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To fill a prescription through Express Scripts® Pharmacy electronically or by fax:

1. Ask your doctor to write a new prescription for up to a 90-day supply of medication, plus refills (as appropriate). Give your doctor your member ID number, which is located on the front of your member ID card.
2. If your doctor needs instructions on faxing your prescription to our home delivery pharmacy, ask him/her to call **1.888.327.9791**.
3. Your doctor can send your prescription electronically to Express Scripts Pharmacy or fax it to **1.800.837.0959**.

The Express Scripts website provides an array of resources and helpful tools.

Other information that you can find on-line after you register at www.Express-Scripts.com:

- ❖ View a list of the medications you take
- ❖ Refill your prescriptions with just a click
- ❖ Check order status at anytime
- ❖ Transfer retail prescriptions to home delivery
- ❖ Compare coverage and pricing for brand name and generic medications
- ❖ Find network pharmacies near you
- ❖ Compare pharmacy prices
- ❖ Request prescription renewals
- ❖ View a financial summary of your prescription expenses
- ❖ Print your prescription history to share with your doctor
- ❖ View up-to-date coverage information
- ❖ View/Print plan forms